



QUALITY ON TAP

JUNE 2008

Mission Statement

“Provide superior quality utility services for our customers.”

“TECQ has determined that Quadvest’s water is safe to drink.”

Contact Us

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am to 5 pm

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Ways to conserve water during the summer months...

Quadvest is requesting our customer’s **voluntarily** restrict water use to ensure everyone has adequate and uninterrupted service. We ask that you voluntarily limit the use of water for non-essential purposes, and to practice water conservation.

Outside watering should be limited to odd/even days according to your address. For customers with a street address ending in an even number (0,2,4, 6 or 8), outside watering should be limited to on even days of the month and for water customers with a street address ending in odd number (1,3,5,7 or 9), outside watering should be limited to on odd number days. Outside watering should be between the hours of 8 P.M. and 6 A.M. Please do not irrigate during the heat of the day.

How does outdoor watering restrictions benefit communities?

- Smooth out peak demands.
- Leave more water in the aquifers.

Watering Ideas for Sprinkler Systems

Thousands of sprinklers systems come on at the same time every morning. This creates a voracious appetite for water during peak demand for other household’s uses. During summer months, set timers to complete your irrigation by 4:30 a.m. Use sprinklers before water demand is high. This can help ensure adequate water resources to meet important household water needs. Purchase and install a rain sensor for your irrigation system. This will help you save enough water and money. Your yard will look terrific!!

Water leaks...find them and fix them!

Most household water leaks occur in toilets, so you might check them first. In one day, a leaking toilet can waste up to 200 gallons of water and cost you about .37 cents. That adds up to \$11.10 per month!

To check for a leaking toilet, first...flush it. Then put enough drops of food coloring in the tank to color the water. Do not flush the toilet again for at least an hour. If the water in the bowl of toilet shows the color, there is a leak.

Water faucets, inside and outside of the house, can also leak undetected. Even the smallest drip can waste up to 20 gallons per day. That’s about \$1.11 per month, and \$13.32 per year. In most cases, a leaking faucet is caused by a worn washer. Which is not hard to replace.

Billing Services offered by Quadvest

Online-Quadvest now offers 24/7 account access online, online bill pay and monthly email reminders. We accept Master Card, Visa, Discover and Debit cards. Please contact our office for Login and password information.

Autopay-Have your water bill either deducted from your bank account or charged to your credit card on the due date each month. This service is free and easy to use. Download the form from our website.

Pay by Phone-We accept Visa, Master Card and Discover during normal business hours.

By Mail-Don’t forget to write account number on the check. We do not accept post-dated checks.

2007 Quality on Tap Drinking Water Report



The Texas Commission on Environmental Quality (TCEQ) assessed our system and determined that Quadvest's water **is safe to drink**. The analysis was made by using the data in the attached tables. When water meets federal standards there may not be any health based benefits to purchasing bottled water or point of use devices. All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.



Our drinking water is obtained from Ground Water Sources.

Many constituents (such as calcium, sodium, or iron) which are often found in drinking water can cause taste, color, and odor variations. The taste and odor constituents are called secondary constituents and are regulated by the State of Texas, not EPA. These constituents are not causes of health concerns. Therefore, secondaries are not required to be reported in this document but they may greatly affect the appearance and taste of your water.

Special Notice: for Elderly, Infants, Cancer Patients, people with HIV/AIDS or other immune problems: Some people may be more vulnerable to contaminants in drinking water than the general population. Immune compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control and Prevention (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline 1-800-426-4791.

En Espanol-Este reporte incluye informacion importante sobre el agua para tomar. Si tiene preguntas o discusiones sobre este reporte en espanol, favor de llamar al tel. (512) 239-4691 par hablar con una persona bilingue en espanol.



Definitions

- **Maximum Contaminant Level (MCL)** - The highest permissible level of a contaminant in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
- **Maximum Contaminant Level Goal (MCLG)** - The level of a contaminant in drinking water below which there is no known or expected health risk. MCLGs allow for a margin of safety.
- **Maximum Residual Disinfectant Level (MRDL)** – the highest level of disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
- **Maximum Residual Disinfectant Level Goal (MRDLG)** – The level of a drinking water disinfectant below which there is no known or expected risk of health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contamination.
- **Treatment Technique (TT)** - A required process intended to reduce the level of a contaminant in drinking water.
- **Action Level (AL)** - The concentration of a contaminant which, if exceeded, trigger treatment or other requirements which a water system must follow.
- **pCi/l** - picocuries per liter (a measure of radioactivity)
- **ppm** - parts per million, or milligrams per liter (mg/l)
- **ppb**- parts per billion, or micrograms per liter (ug/l)
- **NTU** - Nephelometric Turbidity Units

Water Trivia Facts

1. Water is the only substance found on earth naturally in three forms.
True (Solid, liquid and gas)
2. Does water regulate the earth's temperature?
Yes (it is a natural insulator)
3. At what temperature does water freeze?
32 degrees F, 0 degrees C
4. At what temperature does water vaporize?
212 degrees F, 100 degrees C
5. How long can a person live without food?
More than a month
6. How long can a person live without water?
Approximately one week, depending upon conditions



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