

**Mandatory Language for Monitoring and Reporting Violation**  
**Failure to Submit a Disinfectant Level Quarterly Operating Report (DLQOR)**  
**MONITORING, ROUTINE (DBP), MAJOR/CHLORINE**

The **Flagstone** water system PWS ID **1013708** has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems are required to properly disinfect water before distribution, maintain acceptable disinfection residuals within the distribution system, monitor the disinfectant residual at various locations throughout the distribution system, and report the results of that monitoring to the TCEQ on a quarterly basis.

Results of regular monitoring are an indicator of whether or not your drinking water is safe from microbial contamination.

This violation occurred in the monitoring period 4/1/23 to 6/30/23.

We are taking the following actions to address this issue:

Quadvest has taken the required steps to resolve this matter with TCEQ. There are no concerns for the safety of your drinking water as all monitoring requirements were met during this time.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact **Quadvest** at **281-356-5347** or [support@quadvest.com](mailto:support@quadvest.com).

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